



**MONROE
COMMUNITY
SENIOR CENTER**

Mobility Lifeline Application

Name: _____

Are you a current Member of MCSC? Yes No
(MCSC membership is required to use Mobility Lifeline service)

Address: _____

Phone: _____ Email: _____

Age: _____ Birthdate: _____/_____/_____

Will you be bringing a walker on rides? Yes No
(Current MCSC vehicles cannot accommodate wheelchairs or scooters)

Can you shop or go to the doctor without assistance? Yes No

Will a caregiver accompany you on rides? Yes No

Have you read and agree to abide by the guidelines & responsibilities on page 3 & 4?
Yes No

Would you like to request a standing ride? Yes No
(If yes, you must complete a standing ride request form (page 2) for approval)

Emergency contact

Name: _____ Phone: _____

Relationship: _____

Applicant Signature: _____

Date: _____

**Monroe Community Senior Center PO Box 602 | 276 Sky River Pkwy
Monroe, WA | 98272 | 360-794-6359 | mcsc.org**

For office use only:	
Approved: Yes	No
Date: _____	Initials: _____
Contacted: Yes	No
Date: _____	Initials: _____
Membership Current?	
Yes _____	No: _____



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Mobility Lifeline Standing Ride Request Form

Use this form only if you would like to request a recurring/standing ride.

Today's date: _____

Name: _____

Phone: _____

Pick-up address: _____

Reason for ride request (MCSC activity, volunteering, shopping, medical appt. etc.)

Recurring Day & Time requested: _____
(only one standing ride per week)

OFFICE USE ONLY

Approved _____ Denied _____

Approved standing ride day and time:

MCSC Signature: _____ Date: _____



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Mobility Lifeline Policies

- 1.** Riders must be 60+ years of age **and** a current Member of MCSC. Caregivers are welcome to accompany riders. A current membership and a completed ML application on file are required for caregivers.
- 2.** Rides are free of charge for MCSC Members. Donations are always appreciated.
- 3.** Riders must live in the greater Monroe area.
- 4.** Transportation services operate on Tuesdays and Thursdays, excluding holidays. First pick-up is at 9:20 a.m. and the last drop off is at 2:30 p.m.
- 5.** Driver may arrive 15 minutes before scheduled time or 15 minutes after. Driver will only wait 5 minutes past scheduled pick up time.
- 6.** Rides scheduled through the front desk are on a first-come first-serve basis. MCSC cannot guarantee preferred time slot will be available. Call to schedule early.
- 7.** 24 hours' notice is requested if your ride needs to be cancelled.
- 8.** If you have three (3) no show/no call, (driver arrives for scheduled pick up and rider isn't there or refuses ride for whatever reason) you will not be able to use the standing ride option and will have to call in to request a ride in the future.
- 9.** All riders must be able to self-transfer into and out of MCSC vehicles. Caregivers are welcome to accompany riders.
- 10.** Drivers are only able to lift items such as walkers and groceries weighing less than 25 pounds.
- 11.** Grocery trips: When scheduling transportation to pick up groceries, the return ride must go directly to your residence so groceries can be removed from the vehicle. Riders may not leave groceries in the vehicle or store them at MCSC while making additional stops, as driver must proceed to their next pickup.
- 12.** Riders must take all personal belongings with them when exiting the vehicle. Items may not be left unattended.
- 13.** Pets are not allowed in the vehicle. Service animals only.
- 14.** Smoking, vaping, chewing tobacco, open alcohol containers, firearms, or weapons of any kind are NOT permitted in MCSC vehicles.



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Mobility Lifeline Rider Responsibilities & Expectations

1. Passenger will be on time for scheduled pickups.
2. Passenger will give 24-hour notice if cancelling a ride.
3. Passenger will treat driver with respect and follow instructions.
4. Damage to seats or other parts of vehicle must be paid for by offender.
5. Riders are to remain seated when the vehicle is in motion.
6. Riders will not to stick any body part out any window.
7. Riders will not tamper with vehicle controls.
8. Riders will not throw anything out of the windows.
9. Aisles need to be kept clear.
10. All beverages must have lids.
11. Pets are prohibited in MCSC vehicles. Service animals only.
12. Use of obscene or abusive language and harassment will not be tolerated.

Thank you for your cooperation.