



**MONROE
COMMUNITY
SENIOR CENTER**

Mobility Lifeline Application

Name: _____

Are you a current Member of MCSC? Yes No

Address: _____

Phone: _____ Email: _____

Age: _____ Birthdate: _____ / _____ / _____

Will you be bringing a walker on rides? Yes No
(Current MCSC vehicles cannot accommodate wheelchairs or scooters)

Can you shop or go to the doctor without assistance? Yes No

Will a caregiver accompany you on rides? Yes No

Have you read and agree to abide by the guidelines & responsibilities on page 3 & 4?
Yes No

Would you like to request a standing ride? Yes No
(If yes, you must complete a standing ride request form (page 2) for approval.)

Name and phone number of emergency contact:

Applicant Signature: _____

Date: _____

Monroe Community Senior Center
PO Box 602 | 276 Sky River Pkwy | Monroe, WA | 98272 | 360-794-6359 |
mcsc.org

For office use only:

Approved: Yes No

Date: _____ Initials: _____

Contacted: Yes No

Date: _____ Initials: _____

Membership Current?

Yes _____ No: _____



Mobility Lifeline Standing Ride Request Form

Use this form only if you would like to request a recurring/standing ride.

Today's date: _____

Name: _____

Phone: _____

Pick-up address: _____

Reason for ride request (MCSC activity, volunteering, shopping, medical appt. etc.)

Recurring Day(s) & Time(s) requested: _____

OFFICE USE ONLY

Approved _____ Denied _____

Approved standing ride day and time:

MCSC Signature: _____ Date: _____



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Mobility Lifeline Guidelines

1. Riders must be 60+ years of age and a current Member of MCSC.
2. Rides are free of charge for MCSC Members. Donations are always appreciated.
3. Riders must live in the greater Monroe area.
4. Transportation services operate on Tuesdays and Thursdays, excluding holidays. First pick-up is at 9:00 a.m. and the last drop off is at 2:30 p.m.
5. Driver may arrive 15 minutes before scheduled time or 15 minutes after. Driver will only wait 5 minutes past scheduled pick up time.
6. ALL rides will be scheduled on a first-come first-serve basis through the front desk at 360-794-6359.
7. Rides may not be changed or scheduled through the driver. MCSC cannot guarantee that time slots will be available for your requested time. Call to schedule early. 24 hours' notice is requested if your ride needs to be cancelled.
8. If you have three (3) no show/no call, (driver arrives for scheduled pick up and rider isn't there or refuses ride for whatever reason) you will not be able to use the standing ride option and will have to call in to request a ride in the future.
9. **All riders must be able to self-transfer.**
10. Drivers are only able to lift items such as walkers and groceries weighing less than 25 pounds.
11. Pets are not allowed in the vehicle. Service animals only.
12. Smoking, vaping, chewing tobacco, open alcohol containers, firearms, or weapons of any kind are NOT permitted in MCSC vehicles.



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Mobility Lifeline Rider Responsibilities & Expectations

1. Passenger will be on time for scheduled pickups.
2. Passenger will give 24-hour notice if cancelling a ride.
3. Passenger will treat driver with respect and follow instructions.
4. Damage to seats or other parts of vehicle must be paid for by offender.
5. Riders are to remain seated when the vehicle is in motion.
6. Riders will not to stick any body part out any window.
7. Riders will not tamper with vehicle controls.
8. Riders will not throw anything out of the windows.
9. Aisles need to be kept clear.
10. All beverages must have lids.
11. Pets are prohibited in MCSC vehicles. Service animals only.
12. Use of obscene or abusive language, unacceptable signs, and harassment will not be tolerated.

Thank you for your cooperation.