



**MONROE
COMMUNITY
SENIOR CENTER**



Mobility Lifeline Application

Transportation is provided by Monroe Community Senior Center and is partially funded by a grant from the City of Monroe.

Name: _____

Address: _____

Do you live in the Monroe city limits? Yes No

(All riders must live in the greater Monroe area and must be 60+ years of age or 18+ and disabled)

Phone: _____ Email: _____

Do you currently use the services DART or TAP? Yes No

Age? _____ Birthdate: _____ / _____ / _____

Do you use a walker? Yes No

Do you use a wheelchair or scooter? Yes No

Can you shop or go to the doctor alone? Yes No

Will a caregiver accompany you on rides? Yes No

Have you read and agree to abide by the guidelines & responsibilities on page 3 & 4?

Yes No

Would you like to request a standing ride? Yes No

If yes, you must complete a standing ride request form (page 2) for approval.

Name and phone number of emergency contact:

Signature of applicant: _____

Date: _____

Monroe Community Senior Center
PO Box 602 | 276 Sky River Pkwy | Monroe, WA | 98272 | 360-794-6359 | mcsc.org

For office use only:
Approved: Yes No
Date: _____ Initials: _____
Contacted: Yes No
Date: _____ Initials: _____



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Mobility Lifeline Standing Ride Request Form

Use this form only if you would like to request a recurring/standing ride.

Today's date: _____

Name: _____

Phone: _____

Home address: _____

Reason for ride request (MCSC activity, volunteering, shopping, medical appt. etc.)

Recurring Day(s) & Time(s) requested: _____

OFFICE USE ONLY

Approved _____ Denied _____

Standing ride day and time: _____

MCSC Signature _____ Date _____



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Mobility Lifeline Guidelines

This transportation program is provided by Monroe Community Senior Center and is partially funded by a grant from The City of Monroe.

1. Riders must be 60+ years of age or 18+ and disabled.
2. Each ride, each way will cost \$1.50. For example, if we pick you up at home, bring you to MCSC, take you to Fred Meyer and then home, the cost would be \$4.50. Punch cards are available for purchase (\$18.00) at the front desk.
3. Transportation services operate on Mondays, Thursdays, and Fridays, excluding holidays. First pick-up is at 9:00 a.m. and the last drop off is at 2:30 p.m.
4. Driver may arrive 15 minutes before scheduled time or 15 minutes after. Driver will only wait 5 minutes past scheduled pick up time.
5. ALL rides will be scheduled on a first-come first-serve basis through the front desk at MCSC 360-794-6359.
6. Rides may not be changed or scheduled through the driver. MCSC cannot guarantee that time slots will be available for your requested time. Call to schedule early. 24 hours' notice is requested if your ride needs to be cancelled.
7. If you have three no show/no call, (driver arrives for scheduled pick up and rider isn't there or refuses ride for whatever reason) you will not be able to use the standing ride option and will have to call in to request your ride in the future.
8. Weight including wheelchair or scooter may not exceed 400 pounds.
9. **All riders must be able to self-transfer.**
10. Drivers are only able to lift items such as walkers and groceries weighing less than 25 pounds.
11. Pets are not allowed in the vehicle. Service animals only.
12. Smoking, vaping, chewing tobacco, open alcohol containers, firearms, or weapons of any kind are NOT permitted in MCSC vehicle.



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Mobility Lifeline Passenger Responsibilities & Expectations

1. Passenger will be on time for scheduled pickups.
2. Passenger will give 24-hour notice if cancelling a ride.
3. Passenger will treat driver with respect and follow instructions.
4. Damage to seats or other parts of vehicle must be paid for by offender.
5. Riders are to remain seated when the vehicle is in motion.
6. Passenger will not to stick any body part out any window.
7. Passenger will not tamper with vehicle controls.
8. Passenger will not throw anything out of the windows.
9. Aisles need to be kept clear.
10. All beverages must have lids.
11. Pets are prohibited in MCSC vehicles. Service animals only.
12. Use of obscene or abusive language, unacceptable signs, and harassment will not be tolerated.

Thank you for your cooperation.